

# Tenant Protection

Store with Peace of Mind



## What is Covered?

- Stored Property Coverage up to Limit Amount\*
- Burglary
- Vandalism
- Water Damage (excluding flood)
- Hail Damage
- Building Collapse
- Fire and Smoke Damage
- Moth, Insect, Rodent, or Vermin Damage (covered up to \$500)
- Lightning
- Explosion

## Coverage Options

\$2,000  
\$3,000  
\$5,000  
\$10,000  
\$15,000

\* Above coverage limit amounts are for illustrative purposes only. Actual coverage limit options at your self-storage facility are subject to facility owner approval. For tenant protection plans issued in Missouri, Coverage Options listed above will not exceed a \$5,000 coverage limit.

## How to File a Claim

- If the claim involves any type of crime, make sure you file a police report first.
- Take photos of any damage to your items and/or the storage unit.
- Notify the facility manager.
- File your claim and submit supporting documentation online 24/7 at [www.easystoragesolutions.com/tpp](http://www.easystoragesolutions.com/tpp)
- For assistance filing your claim online, call us toll-free at 833-682-8879 (Monday-Friday, 8am-5pm MT)

Notice: Easy Storage Solutions Tenant Protection is not an insurance policy, and the owner is not an insurance company. The Operator may elect minimum protection coverage amounts dependent upon occupied storage space/unit size. The owner shall perform the obligation described in the Easy Storage Tenant Protection addendum. The owner assumes this business risk on its own. Please refer to the lease agreement addendum with the facility terms and conditions.

## Important Tips:



Use a disc or cylinder lock to avoid a \$200 deductible.



Try not to store items of high monetary value.



Do not store anything flammable or hazardous.



Take inventory of everything in your unit.

# I Need to File a Claim

Easy Storage Solutions Tenant Protection



## What Do I Do?

Don't do anything with your items until you have talked to us! Use this helpful guide below to figure out the best course of action when disaster strikes.

It's good practice to take photos of your belongings any time they get damaged while in storage. If there is damage done to the outside of the unit, (e.g. burglary, wind/storm damage, etc.) make sure to take photos of the damaged unit as well.

If you are still unsure what to do, call (833) 682-8879.



### Burglary?

File a police report.

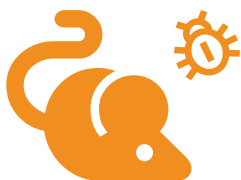
Take photos that show forced entry.



### Water Damage?

It's important to establish where the water came from: Did the unit flood or did water leak down from the roof?

If it was a leaky roof, take photos of where the water was entering the unit and of any damaged items. Unfortunately, a flooded unit is not covered.



### Rodent and Insect Damage?

Take photos that show rodents or insects have been in your unit and take photos of any damaged items.

Safely take photos of the damaged items.